

STUDENT COMPLAINT INFORMATION BY STATE AND AGENCY

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State	Agency Name	Link to and/or information about Complaint Process
Alabama	Commission on Higher Education	http://ache.edu/ACHE_Reports/Forms/SARA/StudentComp.pdf
Alaska	Commission on Postsecondary Ed	To request a complaint form please send an email to: EED.ACPE-IA@alaska.gov . For questions or assistance relative to complaints please contact: Kierke Kussart; Program Coordinator for Institutional Authorization 907-465-6741 EED.ACPE-IA@alaska.gov
Arizona	State Board for Private Postsecondary Ed	https://ppse.az.gov/complaint
Arkansas	Higher Ed Coordinating Board	http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form
California	Bureau for Private Postsecondary Ed	http://www.bppe.ca.gov/enforcement/complaint.shtml
Colorado	Department of Higher Education	http://highered.colorado.gov/academics/complaints/
Connecticut	Office of Higher Education	http://www.ctohe.org/studentcomplaints.shtml
Delaware	Delaware Department of Education	The Delaware Department of Education will investigate complaints. Such complaints must be in writing and verified by the signature of the person making the complaint. Oral, anonymous or unsigned complaints will not be investigated. Until the web site is functional, please write or call for more information. The Delaware Department of Education; Teacher and Administrator Quality; John W. Collette Resource Center; 35 Commerce Way; Dover, DE 19904. The Delaware Department of Education phone number is 302-857- 3388
Florida	Department of Education	http://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/complaints.stml
Georgia	Nonpublic Postsecondary Ed Commission	https://gnpec.georgia.gov/webform/ga-sara-online-student-complaint-form
Hawaii	Post-secondary Education Authorization Program	http://cca.hawaii.gov/hpeap/student-complaint-process/
Idaho	State Board of Education	https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp
Illinois	Board of Higher Education	http://complaints.ibhe.org/
Indiana	Commission on Proprietary Education	http://www.in.gov/bpe/2329.htm

Iowa	College Student Aid Commission	https://www.iowacollegeaid.gov/CodesAndPolicies
Kansas	Board of Regents	http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process
Kentucky	Council on Postsecondary Education	http://cpe.ky.gov/campuses/consumer_complaint.html
Louisiana	Board of Regents	http://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Form.pdf
Maine	Department of Education	http://www.maine.gov/doe/highered/sara/
Maryland	Higher Education Commission	https://mhec.maryland.gov/institutions_training/Pages/career/pes/complaint.aspx
Massachusetts	Department of Higher Education	https://www.mass.edu/forstufam/complaints/complaints.asp
Michigan	Department of Licensing and Regulatory Affairs	https://www.michigan.gov/documents/lara/Post-Secondary_Student_Complaints_498839_7.pdf
Minnesota	Office of Higher Education	http://www.ohe.state.mn.us/mPg.cfm?pageID=1078
Mississippi	Commission on College Accreditation	http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf
Missouri	Department of Higher Education	http://dhe.mo.gov/contactus.php
Montana	University System	https://mus.edu/MUS-Statement-of-Complaint-Process.asp
Nebraska	Department of Education	https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions
Nevada	Commission on Postsecondary Education	http://cpe.nv.gov/Students/Students_Home/
New Hampshire	Department of Education	http://education.nh.gov/highered/compliance-allegation.htm
New Jersey	Office of the Secretary of Higher Education	http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml
New Mexico	Higher Education Department	http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx
New York	Bureau of Proprietary School Supervision	http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university

North Carolina	Department of Justice	http://www.ncdoj.gov/complaint.aspx
North Dakota	University System	https://ndusbpos.sharepoint.com/:w:/s/NDUSPoliciesandProcedures/Ecol9dCmgatGv6MqTwIOGLsBoaaSipbKIJuKUVJmKsyB0w?rtime=MqCbWjTl1kg
Ohio	Board of Regents	http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx
Oklahoma	State Regents For Higher Education	http://www.okhighered.org/current-college-students/complaints.shtml
Oregon	Department of Education	https://www.oregon.gov/highered/Documents/HECC/PCS/ComplaintProcedure(H).pdf
Pennsylvania	Department of Education	http://www.passhe.edu/StudentComplaints/Pages/default.aspx
Rhode Island	Board of Governors for Higher Ed.	https://www.riopc.edu/page/student_complaint/
South Carolina	Office of the Attorney General	https://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf
Tennessee	Higher Education Commission	https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html
Texas	Higher Education Coordinating Board	http://www.thecb.state.tx.us/index.cfm?objectid=989FE9A0-2213-11E8-BC500050560100A9
Utah	Division of Consumer Protection	http://consumerprotection.utah.gov/complaints/index.html
Vermont	State Colleges	https://education.vermont.gov/sites/aoe/files/documents/edu-postsecondary-program-complaint-resolution.pdf
Virginia	Council of Higher Education	http://www.schev.edu/index/students-and-parents/resources/student-complaints
Washington	Workforce Board	http://www.wtb.wa.gov/PCS_Complaints.asp
West Virginia	Higher Education Policy Commission	http://www.wvhepc.edu/wp-content/uploads/2014/06/Student-Complaint-Process-revised-3.pdf
Wisconsin	Educational Approval Board	https://dsps.wi.gov/Pages/Programs/EducationalApproval/Student.aspx
Wyoming	Department of Education	https://www.uwyo.edu/studentcomplaint/files/pdf-files/external-filing-student-complaint-process.pdf
NC-SARA		https://www.nc-sara.org/content/sara-complaint-process