

Browser Check

If you are having trouble accessing eCollege courses, you might want to run the Browser Test. This test can be accessed by following the steps below. When the Technical page is accessed, other technical information is provided.

When Logged Into eCollege

- ❖ Open the **Siena Heights University** web page (www.sienaheights.edu).
- ❖ Click the **eCollege** link.
- ❖ The **eCollege** login window will display (see illustration below).

Welcome to Siena Heights Online

Welcome

Welcome to Siena Heights University's Online Programs. The same quality classes Siena is known for offering in the classroom are now available here on the web. Our faculty and staff are working hard to offer you the complete Siena experience in this new environment and we always welcome your comments and suggestions for improvement. We hope you enjoy your experience with Siena Heights University.

Please visit our [website](#) for more information regarding Siena Heights University.

Login

User ID

Password

[Go to Class](#)

[Forgot your Password/User ID? Click here.](#)

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- ❖ In this window, click the **Technical Requirements** link on the left side of the window.
- ❖ The **Technical** window will display.
- ❖ Click the **Browser Test** link (see illustration below).

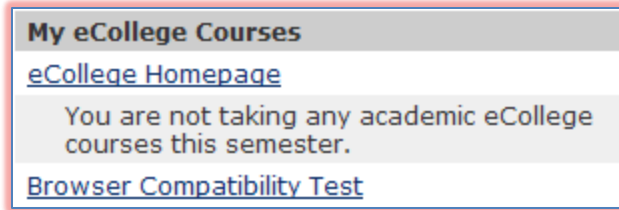
Wondering if your browser meets the specs? Click on the Browser Test button to find out.

[Browser Test](#)

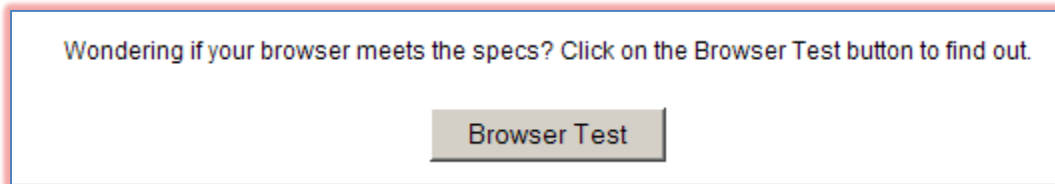
- ❖ A report of the results of the **Browser Test** will display.
- ❖ If the computer setups and Internet connections meet the specifications for eCollege, **True** will appear beside each of the options.
- ❖ To return to the **Login** window, click **Login** on the left side of the window.

Accessing Through eCollege

- ❖ Log into **My Siena**.
- ❖ Under the **eCollege Course** area (My eCollege Courses for students; Instructor eCollege Courses for faculty), click the **Browser Compatibility Test** link (see illustration below).



- ❖ The **Technical** window will display.
- ❖ Click the **Browser Test** link (see illustration below).



- ❖ A report of the results of the **Browser Test** will display.
- ❖ If the computer setups and Internet connections meet the specifications for eCollege, **True** with a check mark will appear beside each of the options.