










## Call Manager - Call Control Buttons

These buttons are used to control how an incoming call is handled. The table below explains each of these buttons.

Button	Image	Description
Answer		This button is used to answer any inbound call. If a user is talking with another caller, clicking this button to answer a call will put the previous caller on hold.
To VM		When this button is clicked, the inbound call will go directly to your Voice Mailbox.
Hang Up		Click this button to hang up the call.
Transfer		To transfer the inbound call to another person, click this button.
Conference		This button is used to set up a Conference Call. More than one person may be added to the call. The number of attendees that are allowed for a Conference Call is determined by system administrator.
Hold		To place a caller on hold, click this button.
IM		Clicking this button will give you access to the Instant Messaging feature of Call Manager. IM is the real-time transmission of text between two or more system users. They do not use call cells. Users have to be authorized to use this feature.
Send Digits		When a PIN number or another similar number needs to be entered when making a call, use this button.
Park		This feature allows the user to place a call on hold on one phone and then answer it on another phone. I